

Implementing and Optimising a Whistleblowing Reporting System Workshop

7 August 2024 | Virtual | 09h00 to 13h00

The focus of this workshop is on how to effectively implement, maintain, and assure a whistleblowing hotline reporting system

The following themes will be interactively explored during this workshop:

- Successful implementation or relaunch of a whistleblowing reporting system
- Requirements for maintaining the detection and deterrent value of a reporting system
- Common errors made that result in ineffective reporting systems
- Optimal management of service delivery requirements provided by external third parties
- Obtain Board's and oversight committees' confidence in the effectiveness of the reporting system
- Broaden the deterrent and detection value to include external stakeholders
- Use analytics from reporting systems effectively
- Mitigate malicious reporting
- Improve the quality of reports received
- Protect whistleblowers

This workshop is aimed at those functions or individuals seeking practical solutions to improve their whistleblowing reporting system. This includes those who:

- Report to the Social and Ethics Committee of the Board, on the relevant reporting system
- Manage third-party whistleblowing reporting platform service providers
- Conduct awareness campaigns for the whistleblowing service
- Work in Ethics Offices, Internal Audit, Forensics, Governance, and Risk Management

Facilitator: Brain Watts

Brian Watts is a senior associate at The Ethics Institute (TEI) and a renowned expert in implementing and optimising whistleblowing reporting systems. With 37 years of experience, including roles at South African Breweries and 27 years at Deloitte Consulting in Zimbabwe and Botswana, Brian has serviced projects across Africa and globally in Europe, Latin America, USA, and Australia. His specialisation evolved from organisational transformation to include 22 years of implementing ethics and whistleblowing reporting systems for clients in various sectors and countries. Brian holds a Bachelor of Social Science degree and is a certified Ethics Officer.

Facilitator: Dr Liezl Groenewald

Dr Liezl Groenewald serves as the CEO of TEI. A respected speaker at local and international conferences, Liezl also contributes insights as a media commentator on ethics and whistleblowing. She excels in moderating discussions and is an author of articles on business and military ethics. Liezl's notable publications include the *Whistleblowing Non-retaliation Toolkit*, *Whistleblowing First Responder Guide*, and *Whistleblowing Management Handbook*. Additionally, she co-authored the *Ethics and Compliance* and the *Institutionalising Ethics Handbooks*. Liezl also represented SA on the Global Technical Working Group responsible for drafting ISO 37002, the ISO standard for whistleblowing management.

To register, please complete the registration form below.



WORKSHOP FEE

Supporters/Members*
R 1 342.00
 VAT inclusive

Non-supporters/members
R 1 596.00
 VAT inclusive

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Registration form			
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Terms and conditions

- Registration for this programme closes two weeks before its commencement date. Any registrations that remain unpaid two weeks prior to the event, will be cancelled to allow an opportunity for delegates on the waiting list to attend.
- Cancellations made two weeks prior to the programme commencement date, will result in a 30% penalty.
- No refunds will be issued for cancellations occurring one week prior to the programme, however, delegates who have made payment can be substituted by another individual at any time before the event, without incurring an additional fee. Such changes must be communicated to TEI in writing.
- Attendance will be confirmed upon receipt of a completed registration form, full payment, or purchase order in the case of government department and SOE delegates.
- Late registrants will be given a 24-hour window to confirm both their registration and provide proof of payment to TEI.
- Registrations not adhering to these terms and conditions will be cancelled without any charges to TEI.
- DISCLAIMER:** Please be advised that all events held in this venue may be photographed and video recorded for marketing, social media, and media purposes. Your attendance at this event constitutes your consent for TEI to utilise and publish any recorded material.

- DISCOUNT**
 - A 5% discount will be applied if three or more delegates from the same organisation register.
 - A 10% discount will be applied if six or more delegates from the same organisation register.

Please email completed form to Kgothatso Tshabalala at kgothatso@tei.org.za